



Unit 4a • 424 Carlton Rd • Barnsley • South Yorkshire • S713HX

Tel: 07923 479 555

Email: aquapawsbarnsley@gmail.com

Veterinary Referral Form

Owner Details

Name: _____

Address: _____

Email: _____

Contact Number: _____

Dogs Details

Name: _____ Breed: _____ Sex: _____

Colour: _____ Vaccination Exp Date: _____

Insured Y/N

Veterinary Details

Vet Surgeon: _____

Practice: _____

Address: _____

Contact Number: _____

Dogs PMH + Current Medication:

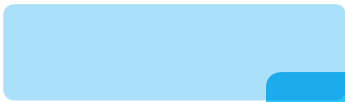
Summary of the dogs injury, condition or specific areas of concern/general comments:

In your opinion is the above dog in a satisfactory state of health to attend hydrotherapy

Y/N

Signed: _____

Date: _____



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Client Registration Form

Owner Details

Name: _____

Address: _____

Email: _____

Contact Number: _____

Dogs Details

Name: _____ Breed: _____ Sex: _____

Colour: _____ Vaccination Exp Date: _____

Insured Y/N Insurance Policy Number: _____

About Your Dog

Blank area for additional information about the dog.

Aquapaws Terms and Conditions

1. Although we take the utmost care to ensure that water quality and maintenance of our equipment is at a high standard, dogs use our facilities at the owner's own risk.
2. Veterinary permission is required prior to the start of treatment.
3. All sessions are payable on the day or in advance by block booking.
4. Please do not feed your dog for at least **THREE** hours prior to attending an appointment and ensure the dog has emptied its bowels before arriving. There will be a charge Of £30 made for dogs that defecate in the pool as appointments following this will have to be cancelled whilst it is cleaned.
5. Dogs should be as clean as reasonably possible prior to their session.
6. Bitches in season will not be able to attend until their season has finished.
7. Dogs with infectious or contagious conditions, such as ear, eye, skin infections, gastric upset, kennel cough etc will not be treated. Owners are advised to cancel appointments with at least 24 hours notice, until the condition is clear. Normal cancellation conditions will apply.
8. We will require sight of vaccination certificate prior to commencement of session. Dogs cannot swim without up to date vaccinations, unless a valid reason can be provided.
9. Owners are required to notify Aquapaws if, during a course of swimming, the dogs injury or condition worsens, or if your vet advises that sessions should be stopped or suspended.
10. When visiting Aquapaws, it is advisable to wear sensible shoes and clothing and take extreme care as the floor can become wet during treatment sessions.
11. When not undergoing treatment, dogs must be kept on-lead and under control at all times within the Hydrotherapy Unit.
12. Aquapaws cannot be held responsible for any loss or injury to any person, animal or vehicles howsoever caused, whilst on our premises.
13. **Cancellation Policy**
 - If an appointment is unattended with no contact, then full charge of the session will apply.
 - If an appointment is cancelled without 6 hours notice a 50% charge will be applicable. Notice is required to be able to release the time slot to another client.
14. You must inform us if there is any change to your dog's treatment plan or medications or if your pet's condition worsens in any way.
15. We reserve the right to cancel any appointment after an incident (for example, after a dog has defecated in the water, or after a power cut) as we do not want to risk the safety on any animal or owner, therefore, please make sure we have up-to-date contact information.
16. We at Aquapaws reserve the right to use video footage and photographs taken during sessions.
17. Owners take full responsibility for dogs behaviour whilst on company premises and will be held liable for any damage or injury caused to humans, dogs or equipment.
18. I/we have read and fully accepted Aquapaws Canine Hydrotherapy & Fun Swim terms and conditions,

Signed: _____

Date: _____